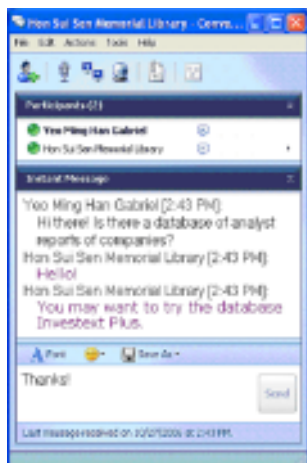




Instant Message (IM) a Librarian at Hon Sui Sen Memorial Library



From September 2006, in addition to face-to-face, email and telephone enquiries, library users can now contact a librarian instantly online through our campus wide instant messaging service, Office Communicator.

Piloted at Hon Sui Sen Memorial Library, the Ask a Librarian IM service is active from 12nn to 4pm,

Mondays to Fridays. User can easily check a librarian's availability through her online status which is reflected in the programme.

Some questions received through our IM service were:

- How to build a corporate family tree from a list of multi-national corporations?
- How to look for an annual report?
- How to find consumer buying behavior of digital cameras?

Why choose IM?

Consider this scenario, you are in the midst of an assignment and encounter a quick question for a librarian. If you are online, rather than packing up and coming to the library, why not IM a librarian on the spot and get your query answered?

A key feature of the IM service is application sharing, with this you will be able to share the same screen with a librarian on your individual computers. This allows easy demonstrations on how to access and search databases and other library services (application sharing is only available when the user is on campus or logged into VPN).

If you are already on Office Communicator, to IM a librarian at Hon Sui Sen Memorial Library, simply add us to your contacts. Our Contact Name is hsmlib@nus.edu.sg.

For more details on installing Office Communicator and our Ask a Librarian IM service, please go to: www.lib.nus.edu.sg/hlb/im.html. See you online!

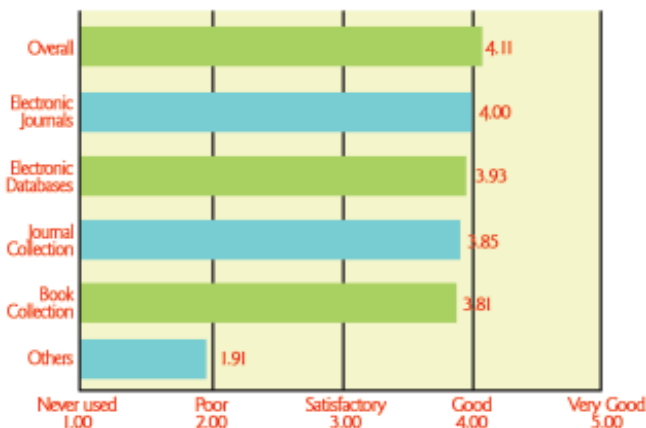
Kho Su Yian - Hon Sui Sen Memorial Library

Results of Staff Information Needs Survey 2006

From 11 April to 22 May this year, 462 staff members from faculties and departments across NUS participated in our NUS Libraries Staff Information Needs Survey. The purpose of this survey was to find out how NUS staff members behave when it came to retrieving information and resources required for their work, and to gather suggestions and feedback on how the library can meet our staff members' information needs.

We are delighted to report that overall respondents in this survey rated the NUS Libraries' ability to meet their information and research needs to be good and above.

Q3. Rate how well the NUS Libraries is meeting your information and research needs:
Never Used--1, Poor--2, Satisfactory--3, Good--4, Very Good--5



*figures are in mean

The NUS Libraries would like to thank all staff who took the time to participate in this survey. Your opinions are valuable and will help us understand how we can work towards making our libraries a better place. A summary of the survey results is available at this url:

www.lib.nus.edu.sg/nus/survey/staffsurvey2006.pdf

Gabriel Yeo - Central Library

Some compliments received in the survey:

I think the services at the library are superb. The books ordered are usually purchased quickly and available for review; the staff are helpful and caring and the selection of books and journals is world ranked. I am VERY HAPPY with all the services!



NUS Libraries is a place with huge amounts of knowledge inaccessible from other places in Singapore for research, course learning, but more importantly, personal development.

New Resources @ the Libraries

Intranet Version of Siku Quanshu Wenyuange Edition

(文渊阁四库全书内联网版)

We are pleased to announce that we have upgraded the Siku Quanshu (Wenyuange Edition) database from Professional Version to Intranet Version.

The Siku Quanshu, compiled in the period of 1773-1782 by the edict from Emperor Qianlong, contains 3,460 important works pertaining to five thousand years of Chinese civilisation, including history, astronomy, geography, politics, economics, society, science, philosophy, and more. Being the largest encyclopedic collection of Chinese works systematically compiled, the Siku Quanshu provides an extremely valuable treasure for scholars on Chinese Studies.



The Intranet Version has the same functions as the Professional Version but is designed for a secure network environment in a campus or library. Users of the Intranet Version can access Siku Quanshu in the secure network by using web browser (Internet Explorer 5.0 or above) instead of installing client program on each computer as required by the Professional Version.

British Standards Online now available



Another newly acquired database is the British Standards Online. This is a definitive site for all publications from the British Standards Institution which contains bibliographic

information on more than 39,500 documents covering:

- Current, historic, and draft British Standards
- More than 16,000 BSI adopted European and international standards

To access Siku Quanshu and British Standards Online:

1. Go to Library Portal at www.lib.nus.edu.sg
2. Under **E-resources**, select **Databases**, then select **By Title**
3. For **Siku Quanshu (Wenyuange Edition)**, select alphabet **S** to browse for title. For British Standards Online, select alphabet **B**.

Sim Chuin Peng ~ Chinese Library

Tan Shaw Tyi ~ Central Library

Neil Humphreys' Final Tour



For more than two hours on 24 August, the audience in Theatre 1 of Central Library sat in rapt attention as Neil Humphreys shared his experiences and observations about life in Singapore.

Having read Neil's first book "Notes From an Even Smaller

Island," I was looking forward to the talk cum book signing session for his third and latest book "Final Notes From a Great Island." After more than a decade of living in Singapore, Neil and his wife had decided to fulfill their wanderlust by moving to Australia.

It was easy to see how "Singapore's most famous *ang mo*"—as he calls himself—became a well-known newspaper columnist and bestselling author. His skills in storytelling were enhanced by dramatic gestures, obvious hyperboles as well as self-deprecating jokes. He regaled us with tales about the nicknames he was given in Singapore, his experiences as a speech and drama teacher, together with many other hilarious anecdotes.

The 1.92m author with an intense gaze had the students & staff in stitches when he recounted his first night in Singapore. Knowing that they would be feeling peckish later, Neil's Singaporean host had instructed him and his architect friend on how to locate the hawker centre at the opposite block. Around 11pm that night, the two tired and hungry Englishmen stumbled out of the flat, and (spoiler alert) unwittingly gatecrashed a void deck funeral ceremony!

In addition to the jokes, puns and satire, Neil presented heartfelt arguments about journalism as well as the importance of an Arts degree. A lively question and answer session and booksigning followed thereafter, before we bade Neil a fond farewell.

Ruby Seng ~ Central Library

Need a Room for Group Discussion at Medical Library?

In response to feedback from users, Medical Library has converted a Small-group Training Room into a Discussion Room. Groups of 3 to 10 students and staff who wish to use this room can make a booking for it at Medical Library, up to one week in advance. For more information, please call 6516-2046 or send an email to: mdlib@nus.edu.sg.



Thank you very much for the warm welcome. I find the services and facilities at the Medical Library highly impressive.

Dr Chai Chou

Duke-NUS Graduate Medical School Singapore